



## "iAM Smart" Sandbox Programme

"iAM Smart" Registered Users  
2,500,000+

"iAM Smart"-enabled Online Services  
320+

### TOP NEWS

#### Accreditation of two ISO certifications in information security and privacy management bestowed to "iAM Smart"

The Office of the Government Chief Information Officer (OGCIO) announced that the "iAM Smart" has been awarded two ISO certifications - the ISO/IEC 27001:2022 and ISO/IEC 27701:2019 certifications. The Government Chief Information Officer, Mr Tony Wong, said at the certification presentation ceremony, "The recognition of 'iAM Smart' being awarded international standard certifications in both information security and privacy management will strengthen the confidence of the public in using 'iAM Smart', and encourage more online service providers to deliver safe and reliable online services through the platform, allowing the public to use the services with ease."

ISO/IEC 27001:2022 and ISO/IEC 27701:2019 are international standards for information security management systems and privacy information management systems formulated by the International Organization for Standardization and the International Electrotechnical Commission. The accreditation bestowed to "iAM Smart" services confirms that the OGCIO has formulated and implemented comprehensive information security and privacy management measures, and has adopted integrated management processes to ensure that relevant measures could meet the requirements of the certifications consistently.



Photo shows the Government Chief Information Officer, Mr Tony Wong (centre), and the Assistant Government Chief Information Officer (Cyber Security and Digital Identity), Mr Daniel Cheung (right), receiving the certificates on behalf of the Office of the Government Chief Information Officer today (13 October 2023).

#### Certificate of appreciation for "iAM Smart" IT solution providers

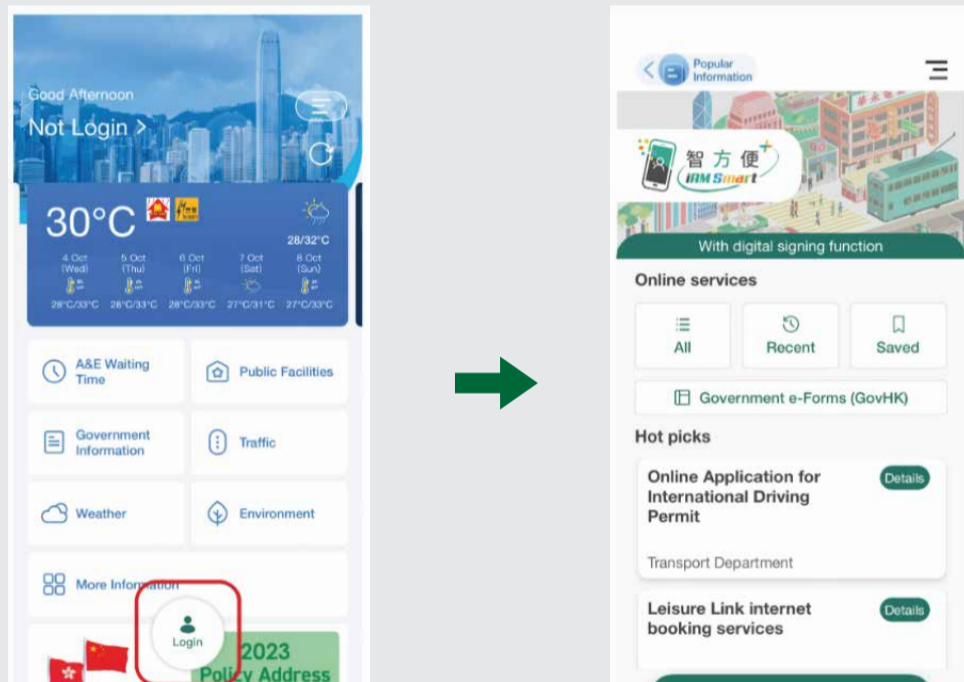
The Government Chief Information Officer, Mr Tony Wong, also expressed his gratitude to 28 information technology (IT) solution providers who have provided system development support to various projects adopting "iAM Smart", recognising their contributions and support in promoting wider adoption of "iAM Smart" in public services. For details of the "iAM Smart" IT solutions providers, please visit OGCIO website ([www.ogcio.gov.hk/en/our\\_work/business/community/iamsmart-it-services-providers/](http://www.ogcio.gov.hk/en/our_work/business/community/iamsmart-it-services-providers/)).



The Government Chief Information Officer, Mr Tony Wong (front row, centre), presents the certificate of appreciation to the "iAM Smart" IT solutions providers and is pictured with them at the certificate of appreciation presentation ceremony for the "iAM Smart" IT Solution Providers today (13 October 2023).

#### Improved user experience with real-time daily-life information

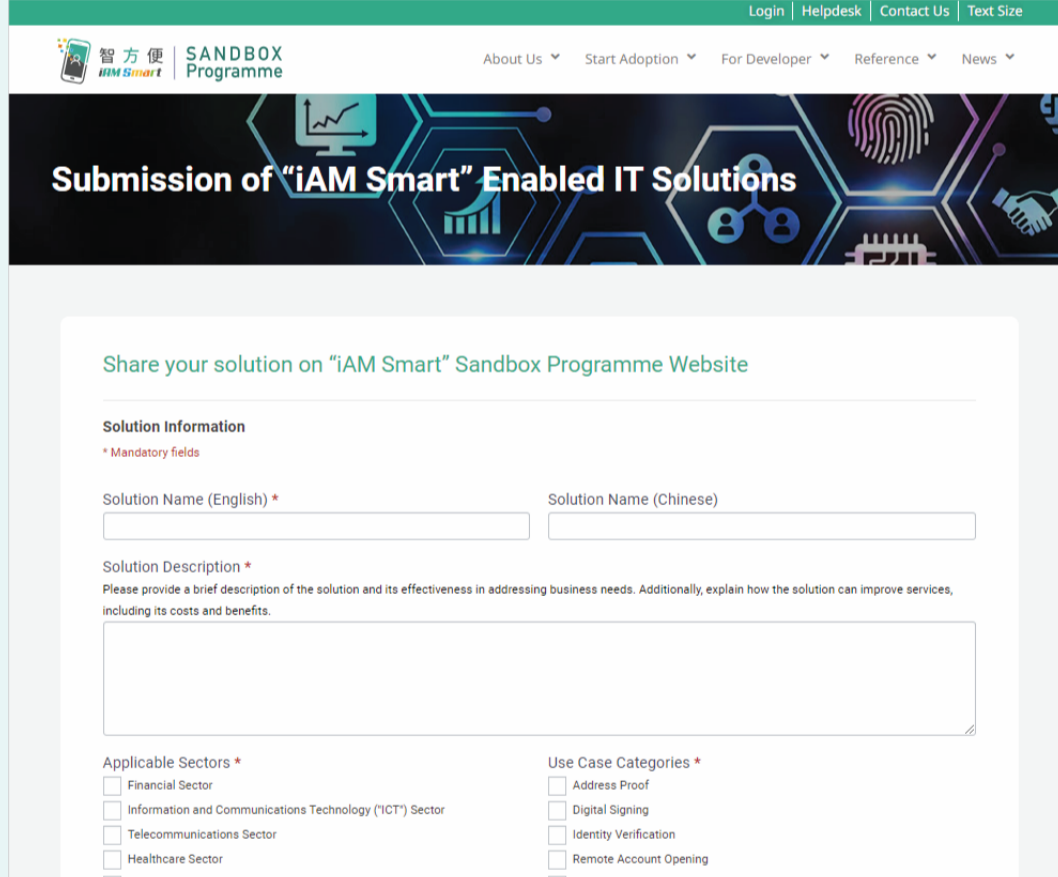
The new 3.1.0 version of "iAM Smart" launched on 9 November 2023 allows users to instantly browse various kinds of practical daily information, including local real-time weather, traffic conditions, government information, locations of public facilities, Accident and Emergency Department waiting time, etc., by opening the "iAM Smart" mobile app. Currently, "iAM Smart" users can access more than 300 government, public and private online services, including Leisure Link, eHealth, eTAX, Contactless e-Channel, HKeToll, renewal of vehicle licences, online application for International Driving Permit, and online services of power and gas companies. For details on online services supported by "iAM Smart", please visit the "iAM Smart" thematic website at [www.iamsmart.gov.hk/en/e-service.html](http://www.iamsmart.gov.hk/en/e-service.html).



#### Sharing of "iAM Smart"-enabled IT solutions

"iAM Smart" IT Solution Providers are encouraged to share their relevant solutions in the "iAM Smart" Sandbox Programme website so that interested public and private organisations can easily identify the appropriate solution providers to proceed with development of viable "iAM Smart"-enabled solutions for them.

For details of sharing "iAM Smart"-enabled IT solutions, please visit "iAM Smart" Sandbox Programme website (<https://iamsmart.cyberport.hk/submission-of-iam-smart-enabled-it-solutions/>).



### SUCCESS STORY



HKSH Medical Group launched the "HKSH" mobile application in 2021, registered users can manage appointments and receive health information. Furthermore, verified users can also access their own medical records including record of appointments made online and offline, including certificates, and over 20 types of medical reports (including pathology, radiology and discharge summaries).

When the service was first launched, users were required to register in-person to conduct identity verification within designated service hours. During the epidemic period, users were advised to avoid visiting medical facilities unless necessary. Frontline colleagues also had to manually check different documents to ensure that the information was correct. As a result, the number of authenticated users using the service at that time was significantly lower than expected.

To resolve the above problem and to improve the HKSH workflow and the convenience of identity verification, HKSH adopted "iAM Smart" for integration with HKSH's systems in 2023. Users can now easily log in and validate their account with "iAM Smart" anytime, anywhere.

### UPCOMING

#### "iAM Smart" Technical Workshop on JAVA Platform

**Who should attend**  
Developers and systems analysts involved in the development of "iAM Smart" enabled online services

**Date** 22 – 23 Feb 2024  
**Venue** Cyberport

**Registration**  
Please contact us

[iamsmart@cyberport.hk](mailto:iamsmart@cyberport.hk) or  
(852) 3166 3978

#### "iAM Smart" Technical Workshop on .NET Platform

**Who should attend**  
Developers and systems analysts involved in the development of "iAM Smart" enabled online services

**Date** 21 – 22 March 2024  
**Venue** Cyberport

**Registration**  
Please contact us

[iamsmart@cyberport.hk](mailto:iamsmart@cyberport.hk) or  
(852) 3166 3978

### DO YOU KNOW

#### What is the use of Re-authentication API?

- After user login to online services with "iAM Smart", the online services can call Re-authentication API to ask the same "iAM Smart" user to authenticate again with his/her digital identity for online services requiring higher identity assurance level. This API requires the access token received in the Authentication API – getToken.

#### What is Digital Signing without Service Login API?

- Same as Digital Signing API, this API allows "iAM Smart" users to complete digital signing online with legal backing. Calling this API does not require obtaining the access token beforehand. Instead, the user authentication will be conducted after the online service initials the request. Different from the Authentication API, the access token received in this API could not be reused.

For enquiries on "iAM Smart" Sandbox Programme, please contact us via ...